

Committee: Health and Wellbeing Board	Date: 12.06.2020
Subject: Health and Wellbeing Board update report	Public
Report of: Director of Community and Children's Services	For information
Report author: Jordann Birch, Partnership and Engagement Assistant	

Summary

This report is intended to give Health and Wellbeing Board Members an overview of local developments and policy issues related to the work of the Board where a full report is not necessary. Details of where Members can find further information or contact details for the relevant officer are set out within each section. Updates included are:

- 1. Neighbourhoods programme**
- 2. Joint Health and Wellbeing Strategy**

Recommendation(s)

Members are asked to:

- Note the report.

Main Report

1. Neighbourhoods programme

In response to the COVID 19, the Neighbourhoods approach of supporting people and their families to live the healthiest lives possible and receive the right care where and when they need it. It will provide 8 neighbourhood teams across City and Hackney with City of London forming part of the Shoreditch & City Neighbourhood team. These neighbourhood teams will form individual Multi-Disciplinary Teams (MDTs) offering a multi-agency input from a range of health, social care, specialist and voluntary services. It will bring these services together to ensure a person-centred approach to support the complexities of their care needs.

The Multi-disciplinary Teams element of the programme is now are being expediated to ensure support for people with the most complex needs during COVID 19 and after.

Urgent and immediate responses have been put in place across City and Hackney to support people who are vulnerable during COVID 19. This includes

work to respond to requests for help via the council and work to support new hospital discharge pathways. Work is being undertaken with primary care on Long Term Conditions (LTC) pathways, mental health and learning disabilities.

The Neighbourhoods programme is supporting frontline teams where multi-agency input is needed and where individuals cannot be supported solely by a single organisation.

The Neighbourhood response will provide:

1. A link member of staff for each Neighbourhood Multi-disciplinary Team (MDT) from each service from primary care GP, community health, social care, mental health and wellbeing practitioner.
2. A link into specialist teams (likely spanning multiple Neighbourhoods) to ensure specialist support is available when needed. Specialist service alignment with Neighbourhood MDTs will include physical, psychological and social welfare expertise.
3. A regular virtual Neighbourhood Multi-disciplinary Meeting (MDM) discussing adults and children/families with complex needs. These are people who cannot be held within individual organisations and who need improved multi-agency support.
4. Neighbourhood conversations facilitated by the voluntary and community sector, bringing together voluntary organisations as well as statutory to support the local responses to COVID-19.

Shoreditch and City Neighbourhood MDT

Work is underway to implement the Shoreditch & City MDT. City of London Corporation forms part of this neighbourhood through the provision of primary care services at the Neaman Practice. There are differences in the approach for City of London (CoL) to work within this MDT particularly with our alignment of voluntary and specialist services. As such work is underway to determine the approach and practicalities for CoL to align with the Shoreditch & City MDT. Update on progress on the CoL bespoke element of the MDT to date includes:

- Link name for adult social services has been identified and will join the core membership of the team.
- Development of approach for alignment of voluntary services is underway. This is considering the processes of referral into the MDT for voluntary services and the pathway for referrals from the MDT as well as identifying pathways and links to other voluntary service provision in the City of London. The role of voluntary service link in relation to attendance and support for referred cases and the over-arching support from voluntary services to the neighbourhood model is being determined.
- Engagement with specialist services for housing, benefits and employment support to align with the MDT. Specialist services will provide a direct link to

the MDT and access to guidance and support for the professionals within the team in support of complex cases.

- Continued work with Healthwatch City and partners to support person-centred approaches for the Neighbourhood.
- The Children and Young People's (C&YP) MDT is still in development at this stage. Discussions are considering the aim of the MDT aligned to the existing partnership groups already operating. Further details are being determined on the cases brought to the C&YP MDT and the alignment to the Adults MDT where there are complexities impacting a family.
- Identifying and responding to the Population Health Needs programme has now been expedited in response to COVID 19. This programme will provide a comprehensive understanding of local population needs and understand the potential health inequalities arising within the Neighbourhood.
- A work plan has been developed to work with Public Health and Primary Care Networks (PCNs) on neighbourhood analysis. The specific needs for residents of City of London will be supported through this programme. This will ensure that the needs for all residents are identified in consideration of post code rather than GP registration.
- Links are also being established with Tower Hamlets CCG and the GP practices where City of London residents are registered. Whilst these GP registered patients do not fall within the Shoreditch and City Neighbourhood MDT, we are working to make links across with the integrated models and MDTs in Tower Hamlets to ensure equity of service provision for these residents.

For further information, please contact Annie Roy, Project Manager – CoL Integration, annie.roy@cityoflondon.gov.uk

2. Joint Health and Wellbeing Strategy

The Joint Health and Wellbeing Strategy (JHWS) 2017-20 for the City of London Corporation will come to an end this year. The aim of a JHWS is to jointly agree what the most important issues are for the local community based on evidence in Joint Strategic Needs Assessments (JSNA), what can be done to address them, and what outcomes are intended to be achieved. The Department of Community and Children's Services (DCCS) are currently mapping out a plan to continue the drive to achieving better health outcomes for the population of the City of London. Due to Covid-19, consultation with key stakeholders has been put on hold due to a number of barriers, and therefore this work has been incorporated into the next quarter work profile.

DCCS will be consulting and engaging with a wide range of stakeholders to review existing priorities and identify if new ones have emerged. Members, in particular those who represent the Health and Wellbeing Board, will also be involved in the consultation and engagement process to help ensure the best health and wellbeing for the population of the City of London.

A more detailed report, outlining the plans for engagement and development of the JHWS, will be presented at a future Health and Wellbeing Board meeting.

For further information, please contact Ellie Ward, Head of Strategy and Performance, ellie.ward@cityoflondon.gov.uk